



W H A L T I M A



HAND MASSAGER

MODEL: TONGA
USER MANUAL



2023

Advances in science and technology have definitely changed our lives, so that concern for health has become an active movement, it is no longer as just empty words.

TONGA is a wireless mini massager with a minimalist, stylish and simple design. It is extremely lightweight and portable, so you can take it with you wherever you need. The brushless high-frequency ball motor and modern technology used enable a deep tissue massage, which effectively relieves muscle pain caused by prolonged sitting or intense workouts. The device is quiet and rechargeable, it also features a variety of massaging tips, one button control, 30 intensity levels and a built-in rechargeable battery that allows wireless use. TONGA is the perfect massage tool that will become your personal massager after a workout.

Thank you for purchasing this product. Please read this manual carefully before usage to ensure proper installation and use.
Keep this manual as a guide for future reference.







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PRECAUTIONS


PRECAUTIONS

- ▶ Before use, read everything about the precautions carefully, to ensure proper operation of this device.
- ▶ The following precautions and warnings will help ensure the proper operation of this device.
- ▶ Types of accidents caused by improper use are divided into CAUTION and WARNING sections. Read all the CAUTION and WARNING sections below and follow all instructions mentioned in this document.


 WARNING	Improper operation may lead to injury to the user.
 NOTE!	Improper use may lead to injury to users or damage to the device.
	 Prohibited. The symbol on the left indicates, that disassembly by the user is not allowed.
	 Necessary. The symbol on the left indicates the need to disconnect the power cord.


WARNING!


The device requires careful supervision when used by children, physically or mentally disabled persons, and when used near designated persons.

 MAKE SURE	<p>The device requires careful supervision when used by children, physically or mentally disabled persons, and when used near designated persons. Before using the device, it is recommended to consult a special doctor for:</p> <ol style="list-style-type: none">1. people who have pacemakers or electronic devices (implants),2. people undergoing treatment, especially those whose well-being is not good,3. people with malignant tumors, malignant abscesses, heart disease or high blood pressure,4. people with skin diseases or skin lesions,5. pregnant women and during menstruation,6. people suffering from osteoporosis and/or people who have suffered a spinal fracture,7. people with high fever.
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PRECAUTIONS

 <p>PROHIBITED</p>	<p>Monitor the use of the device by children, physically or mentally disabled persons, and when used near designated persons.</p>
	<p>Do not allow children to use or play with the device by themselves.</p>
	<p>Using the massager on the head, neck or heart areas can be fatal.</p>
	<p>You can use the massager to massage the neck or lower section spine, under the doctor's careful supervision.</p>
	<p>If the power cord is damaged, please turn off the power immediately and do not use the device further.</p>
	<p>To avoid malfunctions, make sure the device is not exposed to water or other liquids. If it falls into water or other liquids, do not use it, do not try to disassemble or repair it yourself, send it to an authorized service center instead.</p>
	<p>To avoid injury to users or damage to the device, do not insert fingers, hair or other parts of the body into the area around the tip of the device.</p>


 <p>DO NOT DISASSEMBLE</p>	<p>Do not attempt to repair or disassemble the device yourself. Contact an official dealer or service agency instead.</p>
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 <p>PROHIBITED</p>	<p>Do not use the device right after a meal as this may cause discomfort.</p>
	<p>Avoid using the device after drinking alcohol.</p>
	<p>Do not use this device during thunderstorms or lightning.</p>
	<p>Do not use gas, acetone or amyl (banana extract) to clean the device, nor spray insecticides on it.</p>
	<p>Do not use the device when the temperature is above 40°C and keep it away from heated surfaces to avoid the risk of fire or damage to the device.</p>
	<p>At temperatures below 5°C, lubricants become stiff and increase friction.</p>
	<p>Do not charge the device at the temperature below 0°C to avoid overloading battery and shortening its life.</p>
	<p>Do not smoke while using the device to avoid the risk of fire.</p>
	<p>Do not use this device on intimate areas of the body.</p>

PRECAUTIONS

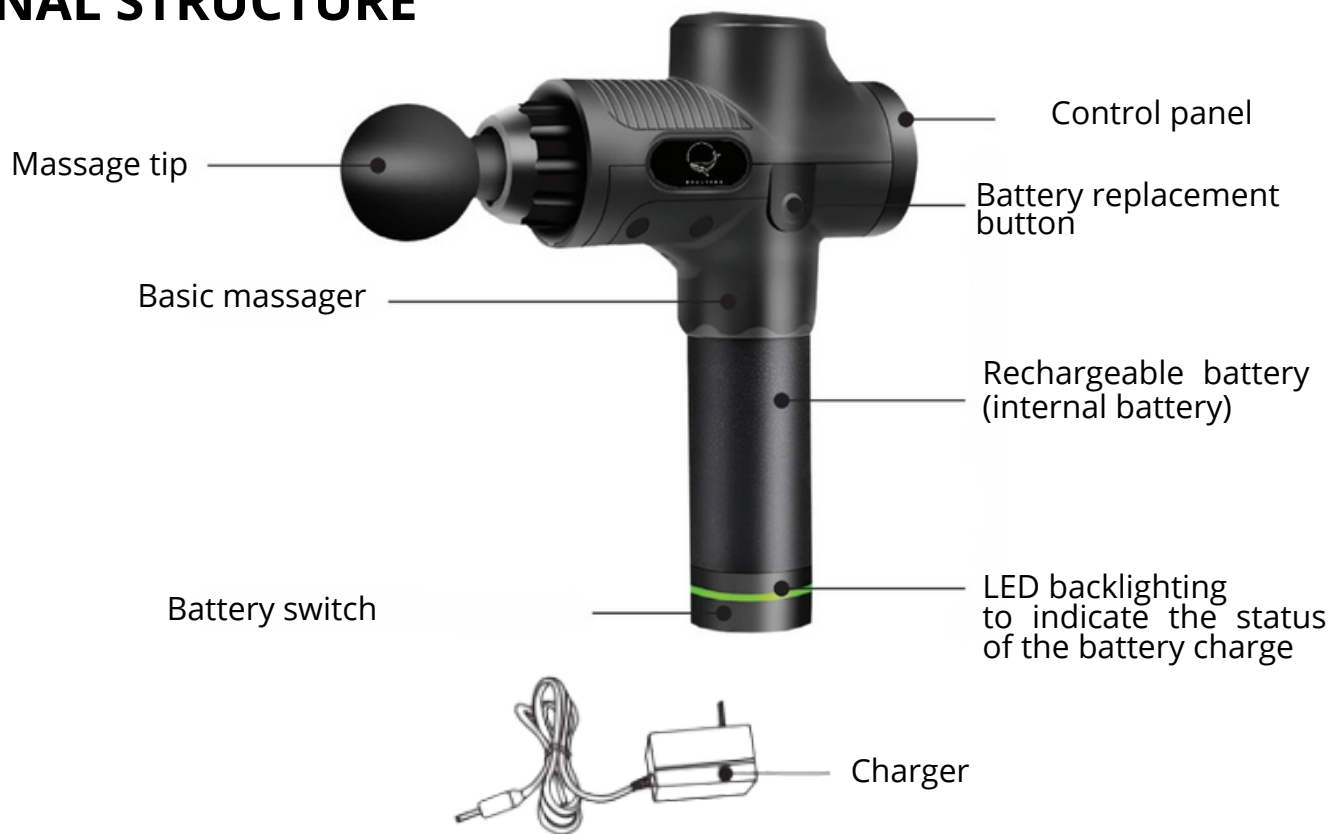


CAUTION!

 NECESSARILY	<p>We recommend using this product continuously for no longer than 10 minutes.</p>
	<p>Do not place heavy objects on the device and do not touch the control panel with wet hands.</p>
	<p>Do not use the device directly on areas close to the bones, heavy use may lead to bruises. Please select an appropriate intensity level.</p>
	<p>Do not cover the device with carpets or cushions during use to avoid injury caused by overheating or the risk of fire.</p>
	<p>Do not close the air hole with any objects to avoid overheating of internal components.</p>
	<p>Do not immerse the device in water or any other solvent to clean it.</p>
	<p>Please use the correct adapter and if there is a need of replacing it, please contact your supplier or a qualified professional.</p>
	<p>If the product is moved from a low temperature to a warm place, wait an hour until the condensation stops, and then wipe the device to avoid possible damage.</p>
	<p>Do not mix different types of batteries, as this may cause damage to the device or cause the battery to leak or fire.</p>
	<p>Do not drop the device on a hard surface and do not use it inappropriately.</p>
	<p>Use the device only for its intended purpose, as described in the user manual. Do not use this device in conjunction with other therapeutic devices.</p>
	<p>Remove the plug from the socket during a power failure and turn off all controls.</p>
	<p>If you notice any unusual symptoms or malfunctions while the device is operating, turn it off immediately and stop using it.</p>
	<p>If the power cord is damaged, it must be replaced by the manufacturer, an authorized service center service representative or a similarly qualified person to avoid any risk.</p>
	<p>Do not use the device in a humid environment to avoid electric leakage.</p>
	<p>If you feel any particular discomfort when using this device, turn off the power immediately and stop using it.</p>
<p>After use, remove the massage tip and store the device in a safe place.</p>	

THE NAME AND PURPOSE OF EACH PART

EXTRENAL STRUCTURE



Massage tips



Round tip
used for massaging larger muscle groups



The fork-shaped tip
is applied to the spine area



The plug-shaped tip
is suitable for massaging all parts of the body, including the spine area



Hand-shaped tip
suitable for abdomen and waist massage



Bullet-shaped tip
suitable for massaging joints and deep penetration into tissues



The flat tip
is used for limbs and arms



WARNING

- ▶ Do not place heavy objects on the product.
- ▶ Do not put your feet on the product.
- ▶ After use, turn the device off and move it to a safe place out of the reach of children.

THE NAME AND PURPOSE OF EACH PART

Control panel



User manual:

1. Make sure the battery is charged. Connect the battery to the device and attach it.
2. Attach the selected tip to the device.
3. To turn on the device, slide the switch at the bottom of the battery to the ON position.
4. Then press the START/STOP button on the control panel to turn the first level of operation of the device on. By clicking the "+" or "-" button, you can change the operation levels from 1 to 30, and the corresponding level number will be displayed on the left side of the screen.
5. To turn the device off, slide the switch at the bottom of the battery to the OFF position.

Recommendations:

Do not use the device for more than 60 seconds on any single part of the body. Do not use the device for longer than half an hour in total. Take a break then, so that the device does not overheat.

Charging:

1. Full battery charging takes up to 4 hours.
2. Connect the power adapter to the battery pack and connect to 220 V.
3. The display will show the current battery charge level.
4. When the battery is fully charged, the light indicator will stop flashing.
5. The battery can be charged with any remaining charge level.
6. It is not recommended to fully discharge the battery when the indicator light shows a red indicator light.

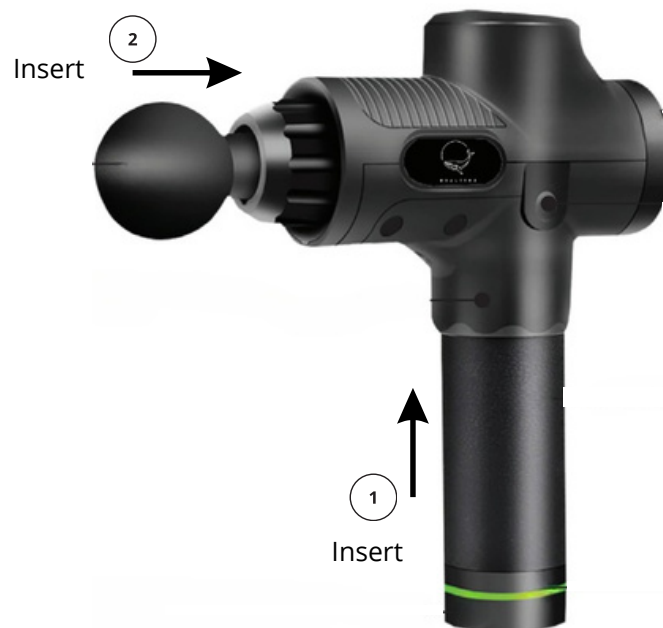
THE NAME AND PURPOSE OF EACH PART



WARNING

- ▶ Do not press the power button without stopping. Wait 3 seconds before turning the device on.
- ▶ Never put your hands into open parts of this product during use to avoid injuries.
- ▶ Keep children and pets away from this device.
- ▶ Do not spill water or other liquids on the control panel.

INSTALLATION METHOD



- ▶ Place the battery into the hole of the device. Make sure it is firmly attached until you hear a click. Pull the block to make sure that it is attached firmly.
- ▶ To install the massaging tip, turn off the device, align the convex part of the head with the hole of the hand massage device, insert it slowly and make sure everything is attached firmly.



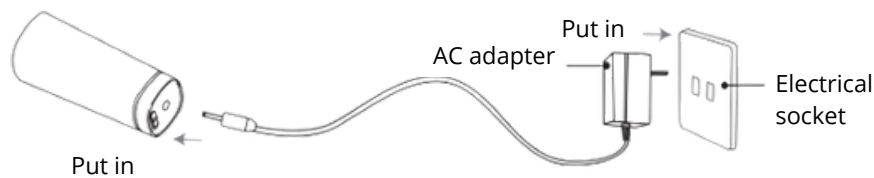
WARNING

- ▶ Before operating, make sure that the battery pack and the massaging tip are inserted and fastened properly.
- ▶ To remove the battery, press the battery block replacement button and pull it out.

USER MANUAL

INITIAL INSPECTION

- ▶ Before use, check the device carefully.
- ▶ Before first use, make sure the battery is fully charged. To do this, place the device on the charger for 6 hours. You can charge the battery while it is connected to the massaging device or while it is disconnected from it.
- ▶ The battery is equipped with a light indicator. When the battery power is on, but the device is not working, the indicator lights up white. When the device is on, the indicator lights up green. If the battery indicator turns red, it means that the battery charge level has fallen below 20%. This is how the device shows that it needs to be recharged. When the display shows "E1", it means that the battery is discharged and reminds you to recharge it. If the screen does not display any information when the power is on, it means that the battery is damaged. You should contact the service center.



WARNING

- ▶ This device does not start and does not work while charging.
- ▶ The product is equipped with safety features that prevent overheating and excessive charging. The battery has a charging limit for better preservation.
- ▶ Keep the battery charged above 50% for better battery condition.
- ▶ Before plugging in, please check the power cord for any damages.
- ▶ The indicator flashes while charging, and stops flashing when the battery is fully charged.



WARNING

Keep the device away from your face area while using it.



WARNING

- ▶ This device is equipped with overheating protections. Continuous use may cause the activation of this protections, which leads to automatic power shutdown to prevent overheating.

CLEANING AND MAINTENANCE

INSTRUCTIONS FOR MAINTENANCE

CLEANING

- ▶ Before cleaning, make sure that the power cord is not connected to the electrical socket.
- ▶ Use a soft cloth to clean the surface of the device.
- ▶ To remove stains, wipe them with a damp, soft cloth or a mild detergent and then wipe it off with a dry cloth.



WARNING

- ▶ Never connect or disconnect the plug from the electrical socket with wet hands.
- ▶ Never rinse the device with water and do not spill water or other liquids on it.
- ▶ Avoid the contact of the device with gasoline, solvents and other substances that may cause damage to it.

USAGE TIPS

- ▶ Do not store the device in a humid environment, near heat sources or in places with the presence of volatile gases.
- ▶ If the device is not used for a long time, we recommend taking the battery out, fully charging it and storing the device in the box to avoid getting dusted. If the device is not used for a long time, we recommend charging the battery every month to avoid damage.



WARNING

- ▶ Do not leave the device in direct sunlight for long periods of time. This may cause damage to the device.

FAULT DETECTION

During daily usage, please check the device for the following signs:

- ▶ Smoke or burning smell,
- ▶ The Power button flickers when pressed,
- ▶ The power cord is hot,
- ▶ Other unusual signs.



WARNING!

- ▶ Please stop using the device immediately if any of the signs mentioned above occurs, to avoid damage of the device and possible accidents.
- ▶ Turn off the power switch and unplug the power cord from the electrical socket. Contact your local dealer distributor for information about repairing.
- ▶ Do not try to repair or disassemble the device yourself.

FAULT DETECTION

No	Fault symptoms	Possible causes	Possible solutions
1	Noise is heard during use.	This is normal and is due to the use of mechanical parts.	No action is required.
		The inner part of the device is broken.	Please contact an authorized service center.
2	The device does not turn on.	The battery charging level is low.	Please charge the battery and restart the device.
		The device is overloaded and the overheating protection mechanism has interrupted the power supply.	Press the Power button to restart the device.
		The Power button is turned off.	Press the Power button.
3	The massager stops working while in use.	The battery charging level is low.	Please charge the battery and restart the device.
4	The LED backlight indicating the battery level is off.	Check if the battery switch is in the "ON" position.	Please turn on the Power button on the battery.
		If the battery is turned off for a long time, we recommend recharging it before use.	If the battery has been turned off for a long time, try to charge it for at least 8 hours.
5	Smoke or unpleasant odor appears during use.	The device is damaged.	Stop using the device immediately and contact an authorized service center.
6	The battery life is short. The device does not charge.	The battery is exhausted.	Please replace the battery with a new one/ Have the device replaced with a new one.

If you cannot solve the problem yourself, please contact your distributor for technical support.

TECHNICAL SPECIFICATION

Functional features:

LCD display with touch panel

Speed adjustment

Up to 3200 strokes per minute

Technical parameters:

Nominal input/output voltage: 220V / 16.8V

Frequency: 50 Hz

Battery capacity: 2500 mAh, 16.8V, 15A

Optimal battery charging time: 4 hours

Optimal usage time: 30 minutes

Net weight: 1.1 kg

Manufacturer address: No. 146, Mali West New Village, Guanhu Street, Guanlan, Shenzhen, China

Manufactured in China

To find the date of manufacture of the device, check the serial number located on the identification label on the device's product case. The serial number consists of 10 characters. The 7th and 8th characters indicate the month, and the 9th and 10th characters indicate the year the device was manufactured.

THE MANUFACTURER HAS THE RIGHT TO CHANGE THE DESIGN, EQUIPMENT AND CHARACTERISTICS OF THE DEVICE IN ORDER TO IMPROVE ITS PRODUCTION.

CHANGES IN TECHNICAL ASPECTS ARE PERMANENT.



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